Electronic Patent Application Fee Transmittal							
Application Number:	106	10691777					
Filing Date:	22-	22-Oct-2003					
Title of Invention:	BU	BUSINESS PERFORMANCE AND CUSTOMER CARE QUALITY MEASUREMENT					
First Named Inventor/Applicant Name:	Но	Howard M. Lee					
Filer:	Kri	Krista A. Wittman					
Attorney Docket Number:	018	018.0965.US.UTL					
Filed as Small Entity	<u>'</u>						
Utility under 35 USC 111(a) Filing Fees							
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Basic Filing:	,						
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Claims:							
Miscellaneous-Filing:							
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Utility Appl issue fee		2501	1	755	755		
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